



# GVA SecureOffice

## Powered by Align Managed Services

### Align IT Suite – Managed IT Support

#### Management of all Client technology equipment including:

- Desktops & Mobile Devices
- Firewalls, Switches and WAPs
- Software Patch Management – Windows updates for workstations
- Virus, Anti-Spam and Web Filter Software
- Asset Management
- Monitoring of Desktop and Network Infrastructure
- Remote Support Service Desk – 24 x 7 x 365
- Microsoft Application Support

#### Office 365 Enterprise E3 + Security E3, Windows 10 Enterprise E3 and SharePoint

- Office 365 Advanced Threat Protection (ATP)  
**ATP Safe Links** - protects the organization by providing time-of-click verification of web addresses (URLs) in email messages and Office documents.  
**ATP Safe Attachments** – this feature checks to see if email attachments are malicious, and then takes action to protect your organization

#### Azure Active Directory (Azure AD)

Azure Active Directory (Azure AD) is Microsoft's cloud-based identity and access management service, which allows users to sign into the Office 365 environment utilizing a single sign on experience.

- User password management is controlled through Azure AD, password policies are as follows:
  - Passwords are set to expire every 90 days
  - Complexity requirements
    - ◇ Previous five passwords cannot be reused
    - ◇ Must not contain username, or parts of it
    - ◇ Must contain three of the four categories: *Uppercase, lowercase, number, special character*

#### Azure AD Identity Protection protects against the following scenarios:

- Users with leaked credentials
- Sign-ins from anonymous IP addresses
- Impossible travel to atypical location
- Sign-ins from infected devices
- Sign-ins from IP addresses with suspicious activity
- Sign-ins from unfamiliar locations

#### Device-based Conditional Access

Utilizing Microsoft Intune and Azure Active Directory, only corporate managed and compliant devices can gain access to the organizations Office 365 environment.

## Microsoft Authenticator

Microsoft Authenticator is a multifactor app for mobile devices that generates push notifications or time-based codes for two step verification into users Microsoft accounts.

- All users are required to enable Multi-Factor Authentication (MFA)
  - Users will be required to authenticate trusted devices every fourteen days.
  - If the device is not trusted (e.g. the user has never logged into the device), a request for authentication will be required.

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## MDM - Microsoft Intune

Intune is a cloud-based service that allows the organization to place a management profile on end-user's mobile devices and ensures users mobile devices (phones/tablets) are compliant with corporate security standards

- Screen lock set to 15 minutes or less
- Minimum password protections
- Block jailbroken devices

### Remote wipe

- In the event a device is lost or stolen, corporate data can be remotely wiped.

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## DNS Blocking – Cisco Umbrella

- Cisco Umbrella is a cloud driven secure internet gateway that provides protection from internet-based threats no matter where workstations are located.
- Umbrella allows the organization to restrict access to websites that are potentially malicious or against corporate standards (e.g. pornography, social media, and personal email).

## Data Protection

### MS Data Loss Prevention (DLP)

- Allows client to implement DLP controls to enforce their own data governance policies.

### Encryption

- BitLocker Encryption is a data protection feature that integrates with the operating system and addresses the threats of data theft or exposure from lost, stolen, or inappropriately decommissioned computers.
- Data on a lost or stolen computer is vulnerable to unauthorized access, either by running a software-attack tool against it or by transferring the computer's hard disk to a different computer. BitLocker helps mitigate unauthorized data access by enhancing file and system protections. BitLocker also helps render data inaccessible when BitLocker-protected computers are decommissioned or recycled.

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## Align esEndpoint by eSentire and CarbonBlack

- Monitors endpoints on and off the network around the clock with a 24 x 7 x 365 Global Security Operations Center
- Assumes the suspicious is malicious sending all endpoint activity that has not been seen before to an elite team of threat hunters
- Protects your endpoints anywhere users and data reside—across cloud, mobile, virtual, and physical environments
- Accelerates forensic investigation, acting as a “black box” flight recorder that continuously records, centralizes, and retains vital endpoint activity
- Catches what prevention misses with proprietary machine learning layered with attack pattern and behavioral analytics
- Locks down and isolates threat actors on your behalf preventing lateral spread and potential business disruption.

